



JBT Is Here For Our Global Customers!

We are actively monitoring the Global Effects of COVID-19. The health and safety of our employees, customers, supply chain partners and local communities where we operate are our top priorities.

JBT is working diligently to strengthen our supply chain to avoid disruptions to production and spare parts supply. We have not experienced disruptions in production or parts support related to COVID-19.

However, as the future impact of COVID-19 is uncertain, we are taking steps to mitigate future supply shortages.

At JBT, we value your trust in us to provide exceptional products and services. We are working proactively to avoid any disruption due to COVID-19 and will keep you updated as conditions warrant.

Please contact your JBT Customer Care Manager or Account Manager with any questions.



PRoCARE® Equipment Support Programs

Finally, a GSE manufacturer with a proactive approach to your service & parts needs. Whether your fleet consists of primarily new JBT produced GSE, or an aged fleet that just needs some attention, we have the solution. Unplanned machine down time on the ramp can be costly. We've created an umbrella of products to minimize just that: PRoCARE®, a fully customized approach to your aftermarket needs. Let us develop a PRoCARE® program based on your support needs, & sleep a little easier knowing JBT is taking care of your parts & service requirements moving forward.

- On Site/Preseason Inspections
- Fleet Analysis
- Proactive Maintenance Kits
- Priority Diagnostics
- Factory Direct Training
- Parts Stocking Analysis
- Equipment Refurbishment
- Product Training
- Parts Agreements
- Extended Warranty

Let us customize a specific PRoCARE® Equipment Support Program for your operation.



2020 Equipment Maintenance Training Schedule – ON HOLD

Please note that due to the evolving global COVID-19 situation, JBT has cancelled the previously scheduled equipment maintenance training classes set for May and June. For classes scheduled in July, August, and September, we will continue to monitor the situation and make a determination in late May whether these classes will commence. We will make every effort to reschedule any cancelled classes in the latter part of the year.



DATE

May 12 – 15

June 2 – 5

June 23 – 26

July 7 – 9

July 21 – 23

August 4 – 7

August 18 – 21

September 15 – 18

EQUIPMENT

Commander 15i Loader

Commander 30i/40i/60i Loader

Ranger Loader

B250/B350/B650 Tractor

B950/B1200 Tractor

Tempest Deicer

Tempest-i Deicer

Tempest Deicer

JBT Direct – Your One-Stop Online Parts Source

- JBT Parts – 24/7/365 – Pricing, availability, online ordering, quick searches, interactive parts drawings
- Genuine JBT Parts that meet strict OEM quality standards
- Latest up-to-date technical manuals & service bulletins
- Decreased parts ordering time = cost savings to you



JBTAeroTechDirect.com

**Contact your Customer Care Sales Representative or visit us at
JBTAeroTechdirect.com to get started with an account today.**

Questions/Comments?

Service Parts Hotlines

Orlando

parts.orders@jbtc.com
Tel +1.800.821.3019
Int'l +1.407.850.4208
Fax +1.407.850.4221

London

london.parts@jbtc.com
Tel +44.020.8831.2200
Fax +44.020.8587.0660

Madrid

madrid.parts@jbtc.com
Tel +34.91.877.5883
Fax + 34.91.877.5884

Tandem GSE (JBT Dealer)

(Los Angeles)
sales@tandemgse.com
Tel +1.877.473-7477
Fax +1.310.848.1901

Kunshan

china.parts@jbtc.com
Tel +86.512.3663.0570
Fax +86.512.3663.0550

Singapore

singapore.parts@jbtc.com
Tel +65.6542.9272
Fax +65.6542.7493

Technical Assistance – Field Service

Orlando

orlando.service@jbtc.com
Tel +1.800.327.1686
Int'l +1.407.850.4207
Fax +1.407.850.4221

Madrid

madrid.service@jbtc.com
Tel +34.91.877.5880
Fax + 34.91.877.5881

Customer Care Managers

Brian Schrock – Americas

Brian.Schrock@jbtc.com
+1.407.741.3464

London

london.parts@jbtc.com
Tel +44.020.8587.0666
Fax +44.020.8587.0660

Singapore

singapore.service@jbtc.com
Tel +65.6542.9255
Fax +65.6542.7493

Richard Hale – Europe

Richard.Hale@jbtc.com
+44.7886.431276

Karthick Soudararajan – Asia-Pacific

Karthick.S@jbtc.com
+65.9619.1096