

JET TALK

Jetway® Customer Newsletter | Fall & Winter 2018



Contents



WELCOME



AFTERMARKET INFO



OEM PARTS



KITS & PARTS



SALES OFFERS



SEASONAL PARTS



SAFETY



EXPERT TIPS



NEWS & EVENTS



CUSTOMER RESOURCES



WELCOME TO JET TALK

“Dear JBT Jetway Customers –

Welcome back to another release of the JetTalk E-Newsletter! As always, we hope that this edition provides you with valuable information about JBT and the products and services we offer.

As you may or may not be aware, Keenan Drenning is no longer with JBT. We appreciate all he did while he was here and we wish him well. My name is Scott Ezola and I have taken over as the Director of the Aftermarket Business. I started with JBT in 1994 and have worked in project management at Jetway for 23 years, completing airport projects around the globe. I spent the past 18 months living and working in the UK on the integration of Aircraft Maintenance Support Services, Ltd. (AMSS), a 2017 acquisition for JBT. I thoroughly enjoyed my time in the UK and am back at Jetway now, excited to be involved in the aftermarket business and getting to know you, our customers. We have a great team in the aftermarket group and will do all we can to serve you.

For those of you who contributed to our surveys in the past, thank you for your feedback. We hope that each JetTalk edition provides you with value and I encourage you to take our brief survey, link shown below. This information helps us improve future editions of JetTalk so we can better serve you, our customers.

Thank you,



Scott Ezola
Director | Aftermarket Sales and Support



AFTERMARKET PARTS & SERVICES

How can the Spare Parts Group Help?

- Inspections for your boarding bridges, pre-conditioned air, and ground power units
- Hands-on and classroom training by industry experts
- Implementation of service bulletins, safety alerts, and technical advisories
- Service contracts to perform preventative maintenance
- OEM parts
- Maintenance kits with everything needed for like replacement, and upgrade kits to enhance existing equipment
- Full-scale refurbishments



PRODUCTS & PARTS

 1-800-827-5515

 Jetway.Parts@JBTC.com

AFTERMARKET SERVICES

 1-800-827-4414

 FieldTechSupport.Jetway@JBTC.com

How can the Aftermarket Services Group Help?

- Questions or help with troubleshooting
- Warranty claims



CUSTOMER CARE
SALES & SUPPORT



1-800-827-5515 (United States)
+44-20-8587-0666 (United Kingdom)
+852-3966-1360 (Hong Kong)

OEM ORIGINAL EQUIPMENT MANUFACTURER

Interested in extending the life of your equipment?

Whether it be a Passenger Boarding Bridge, PCAir Unit, Ground Power Unit, or any other type of equipment, a good maintenance program is a crucial factor in overall quality and performance. JBT has extensive experience when it comes to inspecting and evaluating airport equipment. Over the years, one thing that has held true is that most of the detected problems could have been prevented, or at least minimized, had the customer adhered to the OEM's recommended maintenance program.

Although there are several components that make up a proper preventative maintenance program, **using the correct parts is towards the top in terms of importance.**


What's the best way to ensure you've got the correct parts?

Of course you are.



BUY OEM.




 1-800-827-5515 (United States)
 +44-20-8587-0666 (United Kingdom)
 +852-3966-1360 (Hong Kong)

CUSTOMER CARE
SALES & SUPPORT

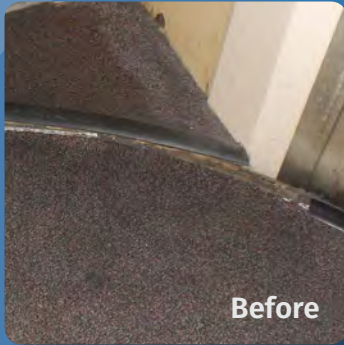


FEATURED KITS & PRODUCTS

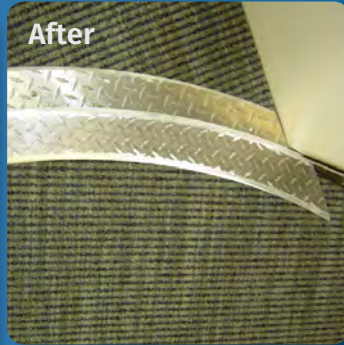
Radius Strips & Plate Thresholds

2009974.02 *Diamond Plate Threshold Kit for Cab Bubble Floor*

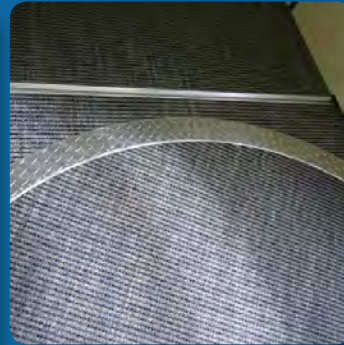
2138630 *Rotunda Threshold Kit (Checkered Aluminum)*



Before



After



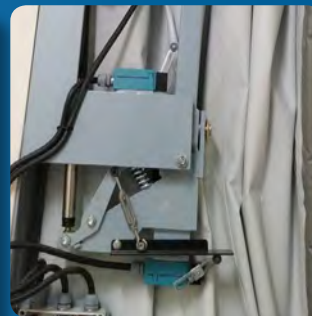
Auto-level & Canopy Arm Springs

8008536 *Auto-level Arm Standard Kit*

2001940 *Auto-level Wheel Assembly*

3682001 *Canopy Arm Spring*

3682033 *Zinc Plated Canopy Arm Spring*



Console Buttons & Components

3648613 *Red Push Button (22mm)*

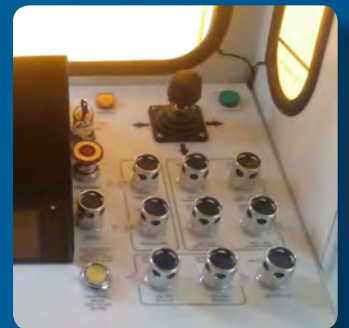
3648614 *Green Push Button (22mm)*

3718623 *Red Push Button Lense (30mm)*

3718624 *Blue Push Button Lense (30mm)*

3719120 *Green Push Button Lense (30mm)*

3724480 *Green, Illuminated "Push to Exit"*



CUSTOMER CARE
SALES & SUPPORT



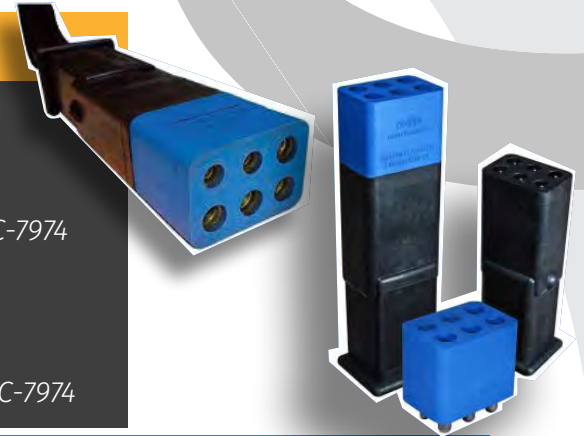
1-800-827-5515 (United States)
+44-20-8587-0666 (United Kingdom)
+852-3966-1360 (Hong Kong)

AFTERMARKET SALES OFFERS!

The parts listed below are being sold at **DISCOUNTED PRICES** in order to move inventory. Sales are on a **FIRST COME, FIRST SERVED** basis. Please contact a Spare Parts Representative for pricing and additional details at **800-827-5515** or via email at Jetway.Parts@JBTC.com

Jetpower Cables

- 3724504.030 400 Hz Banded Aircraft Cable (30 ft)**
- Standard Molded 400 Hz Aircraft Plug
 - 1/0 Neutral
 - Cable to meet or exceed MIL-C-5756 & MIL-C-7974
- 3731487 400 Hz Banded Aircraft Cable (40 ft)**
- Standard Molded 400 Hz Aircraft Plug
 - 1/0 Neutral
 - Cable to meet or exceed SAE-AS5756 & MIL-C-7974



Screens & Monitors

- 3729951 LCD Touchscreen Display Panel (12.1")**
- Magelis GTO (HMIGTO6310)
 - 800 x 600 Pixels SVGA
 - 1024 x 1024 Touchscreen Zones
 - Backlit Color TFT LCD Display
- 2931155.01 Monitor Replacement Kit (Beckhoff)**

Circuit Breakers

- 3715513 Altech Circuit Breaker (Manual Motor Controller)**
- UL & CSA Rated for Motor Group Installation
 - Rated 480 Volts, 60 Amps, Three (3) Pole



Carpet Flooring

- 3729305 Tandus Flooring Carpet (Delta Blue)**
- Style Number: 04065 (Custom Luminaire 28 oz)
 - Color Number: 83675
 - Additional Details: Powerbond Cushion-Dry Backing
- 3725514 Tandus Flooring Carpet (Broadloom Roll)**
- Style Number: 03686
 - Color Number: 89691



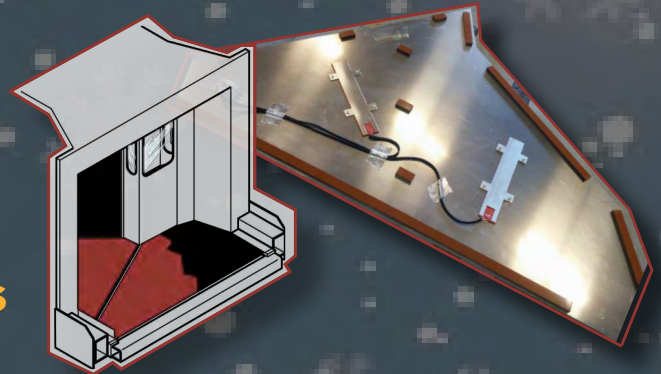
SEASONAL PRODUCTS

Are your units ready to withstand the cold winter elements?



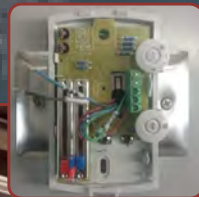
Motor Covers

3719680 Vertical & Horizontal Motor Covers



ACF Heated Floors

3635721 Aluminum Cab Floor Deicer Kit



PC Air Heating Components

508595 Superheat Temperature Sensor

507280 Sensor Temperature Discharge

507279 Sensor Temperature Ambient with Plug

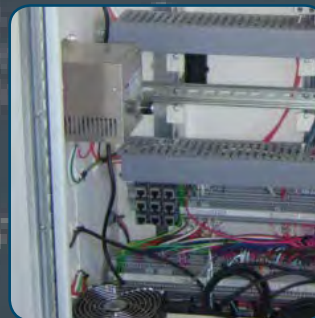


Console Heaters

2958298.01 Upper & Lower Console Heater Kit (AC)

2954308.02 Lower Console Heater Kit (PLC)

3643385 Upper Console Cabinet Heating Kit



CUSTOMER CARE
SALES & SUPPORT



1-800-827-5515 (United States)
+44-20-8587-0666 (United Kingdom)
+852-3966-1360 (Hong Kong)

SAFETY HIGHLIGHTS

Fall prevention is the focus of this edition's highlighted safety products. Please note, the part numbers referenced below are not comprehensive. If you would like additional information regarding our safety products, please contact a JBT Spare Parts Representative.

Ladders & Cages

- 3702534 Galvanized Service Ladder & Cage (A2)
- 3702533 Galvanized Service Ladder & Cage (A3)
- 3652332 Ladder & Cage Roof Mounting Kit

Interior & Rooftop Handrails

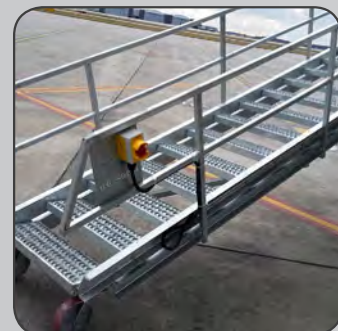
- 8028554 Galvanized Stair Handrail
- 2001862 A & B Tunnel Ramp Handrail
- 3649967 Corrugated Roof Handrail Kit (A3)
- 3659638 Corrugated Roof Handrail Kit (A2)

Stairs & Ramps

- 2125368 Stair Treads
- 3726304 A-Tunnel Steel Roller Ramp
- 3726305 B-Tunnel Steel Roller Ramp

Fall Restraints

JBT has several fall restraint options, including kits for flat & corrugated roofs. Contact a Spare Parts Rep for additional information.



TIPS FROM INDUSTRY EXPERTS

JBT AeroTech has been a leader in the airport industry for decades. Along the way, we have developed an incredibly deep and broad base of knowledge, expertise, and experience that benefits customers in invaluable ways.

Here are some helpful tips provided by some of the most experienced members of the JBT Customer Care Sales & Support team!



Equalizing Cable

While inspecting and performing preventative maintenance, make sure that the equalizing cable is tight. Check the cable for excessive rust, wear, or broken wire strands.

Rust & Paint

Something as simple as touching up rust and painting bridges can help extend a unit's life.



PC Air

Twisted hoses or hoses with large holes can lead to over loads or compressor failures.



Jetpower

A primary cause of GPU power interruption is a worn-out cable plug. Periodically check the plug and cables for cuts, scrapes, and abrasions.



CUSTOMER CARE
SALES & SUPPORT



1-800-827-5515 (United States)
+44-20-8587-0666 (United Kingdom)
+852-3966-1360 (Hong Kong)



JBT NEWS & EVENTS

News



JBT LISTED AMONG 50 BEST U.S. MANUFACTURERS

John Bean Technologies Corporation (JBT) is proud to be included in the the annual IndustryWeek 50 Best U.S. Manufacturers list of the the best-performing U.S. public manufacturing companies.

For more information, and to see the complete list, [click here.](#)

Upcoming Events

GHI CONFERENCE
Nov 26-29, 2018



MILITARY AIRLIFT & AIR-TO-AIR REFUELING
Dec 3-5, 2018



33RD ANNUAL AAAE AVIATION ISSUES CONFERENCE
Jan 6-10, 2019



PASSENGER TERMINAL WORLD EXPO
Mar 26-28, 2019

DUBAI SHOW
airport show
Apr 29 - May 1, 2019

91ST ANNUAL AAAE CONFERENCE & EXPOSITION
June 16-19, 2019



For more information on upcoming events, [click here!](#)

Past Events

INTERNATIONAL AIRPORT GSE EXPO IN LAS VEGAS

JBT was proud to be an exhibitor at the International Airport GSE Expo held during the first week of October in Las Vegas, NV.



JETWAY CUSTOMER RESOURCES

Old & New Part Numbers

As mentioned in our last issue of JetTalk, we have received feedback from our Spare Parts' customers that many would find it helpful if we created a list documenting part number updates, changes, and replacements. Due to changes in manufacturing, sourcing constraints, obsolescence, or a variety of other causes, part numbers can change from time to time. As a result, we have created a resource that can be accessed using the link below.

Part Number Supersedes List

Please note, this list is not comprehensive and is being provided for the benefit of JBT Jetway® customers. The current list does not take into account all historical replacements, but we will continue to update and expand the list with each new release of the JetTalk Newsletter. If you have suggestions for ways we can improve this list, or ideas for similar resources that customers may find helpful, please don't hesitate to reach out to a member of our team. Although JBT Jetway® has made every effort to ensure the accuracy of this resource to the date of this release, we cannot guarantee that all information provided is current or without error. For the most accurate and up-to-date information, please contact a JBT Jetway® Spare Parts Representative.



CUSTOMER CARE
SALES & SUPPORT



1-800-827-5515 (United States)
+44-20-8587-0666 (United Kingdom)
+852-3966-1360 (Hong Kong)

We hope you enjoyed this issue of Jet Talk. We created this newsletter for you, our customers, and we want you to benefit from it as much as possible. Please help us improve future editions by completing our brief survey, which can be accessed using the link below.



THANK YOU

Your Customer Care Sales & Support Team JBT®

Jetway.Parts@JBTC.com

1-800-827-5515 (United States)
+44-20-8587-0666 (United Kingdom)
+852-3966-1360 (Hong Kong)



You are receiving this emailed newsletter because you have provided us your email or you have previously done business with John Bean Technologies Corporation or one of its affiliated companies. This email may be considered an advertising or promotional message. If you no longer wish to receive advertising or promotional emails from John Bean Technologies Corporation or its affiliated company, please [click here](#) to reply to this e-mail, leaving "Unsubscribe" in the subject line. There is no need to provide additional information in the message body; simply click Send. To read our Privacy Policy, please [click here](#).